Type	Pacifc Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-02	Dec-03	Dec-04	Dec-05
BSE	Uniform Call Distribution	MLHG UCD Line Hunting	0%	0%	0%	0%
BSE	Uniform Call Dst (Queing)	MLHG UCD with Queuing	0%	0%	0%	0%
BSE	Hunting Service	Multiline Hunt Group	100%	100%	100%	100%
CNS	Message Waiting Indicator	MWI-Ability to Receive AUD Msg Wtg	0%	0%	0%	0%
CNS	Electronic Business Set Msg Wtg	MWI-Ability to Receive Vis Msg Wtg	0%	0%	0%	0%
BSE	MWI Activation (Audible)	MWI-Activation (Audible)	0%	0%	0%	0%
BSE	Electronic Business Set Msg Wtg	MWI-Activation (visual)	0%	0%	0%	0%
BSE	Customer Network Reconfiguration	Network Reconfiguration	0%	0%	0%	0%
BSE	Preselection for Data Services	Preselection for Data Services	0%	0%	0%	0%
BSE	Reverse Charge Acceptance (Packet)	Reverse Charge Acceptance (Packet)	0%	0%	0%	0%
BSE	Secondary Channnel	Secondary Channel Capability	0%	0%	0%	0%
CNS	Select Call Forwarding	Selective Call Forward	0%	100%	100%	100%
CNS	Call Screen	Selective Call Rejection	0%	100%	100%	100%
CNS	Network Speed Calling	Shared Speed Calling	75%	75%	75%	75%
CNS	Speed Calling (8 & 30 Number)	Speed Calling	100%	100%	100%	100%
BSE	Svc Code Denial on Ln or Hung Grp	Svc Code Denial on Ln or Hunt Grp	0%	0%	0%	0%
BSE	Tandem Routing	Tandem Routing	100%	100%	100%	100%
BSE	Call Transfer	Three Way Call Transfer	75%	75%	75%	75%
BSE	POLLSTAR (Vfy Integrity of Sub Lns)	Verify Integrity of Subscriber Lns	100%	100%	100%	100%
CNS	Warm Line	Warm Line	0%	0%	0%	0%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Callback (ISDN), CNS, Auto Callback on Busy	42%	41%	39%	37%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4 wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intraswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected %Access Lines		
	Dec-02	Dec-OB	Dec-04	Dec-05
Conditioning, BSE. Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	42%	41%	39%	37%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	55%	56%	56%	57%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	55%	56%	56%	57%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	55%	56%	56%	57%
MLHG UCD With Queing, BSE, Queing	55%	56%	56%	57%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Select ve Cal Fowarn'g. CNS, Selective Call Fwding	100%	100%	100%	100%
Se co ve Call Rejection. ChS. Call Blocker*	100%o	100%o	100%	100%o
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS. Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	45%	44%	44%	43%

Little Rock, **AK**

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	33%	21%	21%	20%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intraswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	33%	21%	21%	20%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	1%	1%	1%	1%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	1%	1%	1%	1%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	1%	1%	1%	1%
MLHG UCD With Queing, BSE, Queing	1%	1%	1%	1%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	99%	99%	99%	99%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	37%	31%	32%	22%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intraswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	37%	31%	32%	22%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	21%	35%	35%	25%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	21%	35%	35%	25%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	21%	35%	35%	25%
MLHG UCD With Queing, BSE, Queing	21%	35%	35%	25%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	79%	65%	65%	75%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual % Dec-02	Projected % Access Lines		
		Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	87%	86%	86%	85%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intraswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual % Dec-02	Projected % Access Lines		
		Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	87%	86%	86%	85%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	70%	71%	71%	70%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	70%	71%	71%	70%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	70%	71%	71%	70%
MLHG UCD With Queing, BSE, Queing	70%	71%	71%	70%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	30%	29%	29%	30%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	54%	53%	52%	52%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intraswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	54%	53%	52%	52%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	63%	63%	64%	64%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	63%	63%	64%	64%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	63%	63%	64%	64%
MLHG UCD With Queing, BSE, Queing	63%	63%	64%	64%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE. Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker'	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	37%	37%	36%	36%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	99%	99%	99%	99%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	63%	62%	63%	63%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	99%	99%	99%	99%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	99%	99%	99%	99%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	99%	99%	99%	99%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	99%	99%	99%	99%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	99%	99%	99%	99%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	99%	99%	99%	99%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	99%	99%	99%	99%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	99%	99%	99%	99%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	99%	99%	99%	99%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	99%	99%	99%	99%
Call Detail Recrd'g Rpts, AN, Recording Service	99%	99%	99%	99%
Call Redirection Packet, BSE, Packet Call Redirection	99%	99%	99%	99%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	99%	99%	99%	99%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	99%	99%	99%	99%
CFBL Intraswitch, CNS, Call Fwding Busy Line	99%	99%	99%	99%
CFDA Interswitch, CNS, Call Fwding Don't Ans	99%	99%	99%	99%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	99%	99%	99%	99%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	99%	99%	99%	99%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	99%	99%	99%	99%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	99%	99%	99%	99%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	99%	99%	99%	99%
Direct Call Packet, CNS, Packet Direct Call	99%	99%	99%	99%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	99%	99%	99%	99%
Dist'tive R'ging (ISDN), CNS, Priority Calling	63%	62%	63%	63%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	99%	99%	99%	99%
Fast Select Request Pack, BSE, Fast Select	99%	99%	99%	99%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	99%	99%	99%	99%
Hunt Groups Packet, BSE, Packet Hunt Groups	99%	99%	99%	99%
Make Busy Key, BSE, Remote Make Busy	45%	46%	48%	48%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	45%	46%	48%	48%
Menu Server, B/C, Menu Server	99%	99%	99%	99%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	99%	99%	99%	99%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	45%	46%	48%	48%
MLHG UCD With Queing, BSE, Queing	45%	46%	48%	48%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	99%	99%	99%	99%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	99%	99%	99%	99%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	99%	99%	99%	99%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	99%	99%	99%	99%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	99%	99%	99%	99%
Selective Call Rejection, CNS, Call Blocker*	99%	99%	99%	99%
Speed Calling, CNS, Speed Calling	99%	99%	99%	99%
Third Numb Bill Inhib, CNS, Billed Number Screening	99%	99%	99%	99%
Warm Line, CNS, Warm Line	54%	53%	51%	51%

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GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	98%	98%	97%	97%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	49%	47%	46%	45%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	98%	98%	97%	97%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	98%	98%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	98%	98%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	98%	98%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	98%	98%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	98%	98%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	98%	98%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	98%	98%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	98%	98%	97%	97%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	98%	98%	97%	97%
Call Detail Recrd'g Rpts, AN, Recording Service	98%	98%	97%	97%
Call Redirection Packet, BSE, Packet Call Redirection	98%	98%	97%	97%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	98%	98%	97%	97%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	98%	98%	97%	97%
CFBL Intraswitch, CNS, Call Fwding Busy Line	98%	98%	97%	97%
CFDA Interswitch, CNS, Call Fwding Don't Ans	98%	98%	97%	97%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	98%	98%	97%	97%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	98%	98%	97%	97%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	98%	98%	97%	97%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	98%	98%	97%	97%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	98%	98%	97%	97%
Direct Call Packet, CNS, Packet Direct Call	98%	98%	97%	97%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	98%	98%	97%	97%
Dist'tive R'ging (ISDN), CNS, Priority Calling	49%	47%	46%	45%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	98%	98%	97%	97%
Fast Select Request Pack, BSE, Fast Select	98%	98%	97%	97%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	98%	98%	97%	97%
Hunt Groups Packet, BSE, Packet Hunt Groups	98%	98%	97%	97%
Make Busy Key, BSE, Remote Make Busy	10%	10%	10%	10%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	10%	10%	10%	10%
Menu Server, B/C, Menu Server	98%	98%	97%	97%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	98%	98%	97%	97%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	10%	10%	10%	10%
MLHG UCD With Queing, BSE, Queing	10%	10%	10%	10%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	98%	98%	97%	97%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	98%	98%	97%	97%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	98%	98%	97%	97%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	98%	98%	97%	97%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g. CNS, Selective Call Fwding	98%	98%	97%	97%
Selective Call Rejection, CNS, Call Blocker'	98%	98%	97%	97%
Speed Calling, CNS, Speed Calling	98%	98%	97%	97%
Third Numb Bill Inhib, CNS, Billed Number Screening	98%	98%	97%	97%
Warm Line, CNS, Warm Line	88%	87%	87%	87%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	97%	97%	97%	97%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	71%	76%	77%	76%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	97%	97%	97%	97%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	97%	97%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	97%	97%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	97%	97%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	97%	97%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	97%	97%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	97%	97%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	97%	97%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	97%	97%	97%	97%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	97%	97%	97%	97%
Call Detail Recrd'g Rpts, AN, Recording Service	97%	97%	97%	97%
Call Redirection Packet, BSE, Packet Call Redirection	97%	97%	97%	97%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	97%	97%	97%	97%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	97%	97%	97%	97%
CFBL Intraswitch, CNS, Call Fwding Busy Line	97%	97%	97%	97%
CFDA Interswitch, CNS, Call Fwding Don't Ans	97%	97%	97%	97%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	97%	97%	97%	97%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	97%	97%	97%	97%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	97%	97%	97%	97%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	97%	97%	97%	97%

Austin. TX

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	97%	97%	97%	97%
Direct Call Packet, CNS, Packet Direct Call	97%	97%	97%	97%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	97%	97%	97%	97%
Dist'tive R'ging (ISDN), CNS, Priority Calling	71%	76%	77%	76%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	97%	97%	97%	97%
Fast Select Request Pack, BSE, Fast Select	97%	97%	97%	97%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	97%	97%	97%	97%
Hunt Groups Packet, BSE, Packet Hunt Groups	97%	97%	97%	97%
Make Busy Key, BSE, Remote Make Busy	67%	73%	73%	72%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	67%	73%	73%	72%
Menu Server, B/C, Menu Server	97%	97%	97%	97%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	97%	97%	97%	97%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	67%	73%	73%	72%
MLHG UCD With Queing, BSE, Queing	67%	73%	73%	72%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	97%	97%	97%	97%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	97%	97%	97%	97%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	97%	97%	97%	97%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	97%	97%	97%	97%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	97%	97%	97%	97%
Selective Call Rejection, CNS, Call Blocker*	97%	97%	97%	97%
Speed Calling, CNS, Speed Calling	97%	97%	97%	97%
Third Numb Bill Inhib, CNS, Billed Number Screening	97%	97%	97%	97%
Warm Line, CNS, Warm Line	30%	25%	24%	25%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	96%	89%	89%	89%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intraswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	96%	89%	89%	89%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	90%	91%	90%	90%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	90%	91%	90%	90%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	90%	91%	90%	90%
MLHG UCD With Queing, BSE, Queing	90%	91%	90%	90%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	10%	9%	10%	10%

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Southwestern Bell Telephone Company   Exhibit A

Dallas, TX

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GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	36%	36%	37%	37%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intraswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	36%	36%	37%	37%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	35%	35%	35%	35%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	35%	35%	35%	35%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	35%	35%	35%	35%
MLHG UCD With Queing, BSE, Queing	35%	35%	35%	35%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	65%	65%	65%	65%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	83%	75%	74%	74%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intraswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intraswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-02	Dec-03	Dec-04	Dec-05
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	83%	75%	74%	74%
Extendec Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	79%	71%	70%	70%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	79%	71%	70%	70%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	79%	71%	70%	70%
MLHG UCD With Queing, BSE, Queing	79%	71%	70%	70%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	21%	29%	29%	29%